Examplify ™

Name of Product/Version

Name of Product: ExamSoft Examplify
Version: 2.0.4 or higher

Product Description

The application is the ExamSoft Examplify Windows application.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Examplify for Windows** as of **September 30, 2019** and is only valid for the version and date it was tested.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2019, NVDA 2019.2, Freedom Scientific ZoomText 2019, Dragon NaturallySpeaking 13, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed on Windows 10.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)

	Level AA (Yes) Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	Yes
[EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](#), - V2.1.2 (2018-08)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some graphical buttons have names set. Some graphical buttons do not have correct alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	There are no audio-only or video-only recordings in the application.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	Videos are not used.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	Videos are not used.
1.3.1 Info and Relationships (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some edit fields, combo boxes, and checkboxes are not explicitly labeled. The application does not use heading tags.
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Correct reading sequences can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations

1.3.3 Sensory Characteristics (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	Instructions and content do not rely solely on sensory characteristics of components.

1.4.1 Use of Color (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	Color is not used as the sole means of conveying information.

1.4.2 Audio Control (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.

2.1.1 Keyboard (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Partially Supports	Some functions of the application are keyboard operable. Functions such as Toolkit Alarm and Hotspot questions are not keyboard operable.

2.1.2 No Keyboard Trap (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Supports	No keyboard traps.

2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.

2.2.1 Timing Adjustable (Level A)
Also applies to:
2017 Section 508
   • 501 (Web)(Software)
   • 602.3 (Support Docs)
	Not Applicable	The application does not require a timed response. Exam time limits can be adjusted or removed.

Criteria	Conformance Level	Remarks and Explanations

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Not Applicable	The application does not contain automatically scrolling or updating content.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	Flashing or blinking does not occur in the prohibited range.

2.4.1 Bypass Blocks (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Not Applicable	The application is non-web software.

2.4.2 Page Titled (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	Windows throughout the application contain descriptive titles.

2.4.3 Focus Order (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Partially Supports	Focus order does not follow reading order on exam question pages.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
2017 Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	The purpose of each link can be determined from the link text together with context.

2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Multipoint or path-based gestures are not used.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Pointer functionality does not contain down-events.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Partially Supports	Some user interface components with labels contain the text that is presented visually. Some buttons do not have an accessible name that matches the visible text.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Application does not contain device or user motion functionality.
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The default human language can be determined.
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Gaining focus on components does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Changing the setting of user interface components does not automatically cause a change of context.
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Required fields notify the user in text if there is an input error.
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Visible labels are provided for controls.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	The software compiles and runs.
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	The application provides name, role, state and value information to assistive technology for some components. Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No time-based media present.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	No live presentations hosted.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Application does not restrict content to a single orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	The application does not collect personal information about the user.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Text can be resized without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Images of text are not used.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Application can be operated without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Interface controls and graphical objects meet the required contrast ratios.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Software application does not allow for the user to adjust text.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Not Applicable	Hover content is not used.
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	This is a software application.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	The visual focus is well-defined in some areas. Some menus, buttons, and toggle controls do not show visual focus.
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The default human language can be programmatically determined.
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Consistent navigation occurs throughout the application.
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Consistent identification occurs throughout the application.
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	Required fields notify the user of an input error.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Does Not Support	Status messages cannot be programmatically determined.

Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state and value information to assistive technology for some components.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state and value information to assistive technology for some components. The application can be used by users with low visual acuity when combined with screen magnification assistive technology. The application does not meet required contrast ratios in some areas and does not support Windows High Contrast settings.
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components. Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.
502.3.2 Modification of Object Information	Supports	Assistive technology can operate the user interface.
502.3.3 Row, Column, and Headers	Not Applicable	Tables are not used.
502.3.4 Values	Supports	Assistive technology can operate the user interface.
502.3.5 Modification of Values	Supports	Assistive technology can operate the user interface.
502.3.6 Label Relationships	Partially Supports	The application provides label information to assistive technology for some components. Some components (e.g., checkboxes, edit fields, combo boxes) do not provide accessible name labels.
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	Assistive technology can operate the user interface.
502.3.10 List of Actions	Partially Supports	Some objects provide their roles and the actions may be programmatically determined. Some tabs do not provide their roles.
502.3.11 Actions on Objects	Supports	Assistive technology can operate the user interface.
502.3.12 Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.14 Event Notification	Partially Supports	Some toggle controls and tabs do not notify the user of a change in state.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	High Contrast settings are not supported.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

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Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state and value information to assistive technology for some components.
4.2.2 Usage with limited vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state and value information to assistive technology for some components. The application can be used by users with low visual acuity when combined with screen magnification assistive technology. The application does not meet required contrast ratios in some areas and does not support Windows High Contrast settings.
4.2.3 Usage without perception of colour	Supports	Color coding is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Does not require user hearing.
4.2.5 Usage with limited hearing	Supports	Does not require user hearing.
4.2.6 Usage without vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application is partially keyboard operable.
4.2.8 Usage with limited reach	Partially Supports	The application is partially keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

Chapter 5: Generic Requirements

Notes: This product does not have closed functionality and is not hardware.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not an ICT product with two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: Not an ICT product with video capabilities.

Chapter 8: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 9: Web (see *WCAG 2.x section*)

Notes: The content of this section is contained in the WCAG 2.x section above.

Chapter 10: Non-web Documents

Notes: Application is not a document.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.x section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.x section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
11.3.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.3.2.5 Object information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components. Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.
11.3.2.6 Row, column, and headers	Not Applicable	Tables are not used.
11.3.2.7 Values	Supports	Assistive technology can operate the user interface and determine values.
11.3.2.8 Label relationships	Partially Supports	The application provides label information to assistive technology for some components. Some components (e.g., checkboxes, edit fields, combo boxes) do not provide accessible name labels.
11.3.2.9 Parent-child relationships	Supports	Relationships can be determined.
11.3.2.10 Text	Supports	Textual information is programmatically available.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.11 List of available actions	Partially Supports	Some objects provide their roles and the actions may be programmatically determined. Some tabs do not provide their roles.
11.3.2.12 Execution of available actions	Supports	Assistive technology can operate the user interface.
11.3.2.13 Tracking of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.3.2.14 Modification of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.3.2.15 Change notification	Partially Supports	Some toggle controls and tabs do not notify the user of a change in state.
11.3.2.16 Modifications of states and properties	Supports	Assistive technology can operate the user interface.
11.3.2.17 Modifications of values and text	Supports	Values and text can be set programmatically.
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.4.2 No disruption of accessibility features	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
11.5 User preferences	Does Not Support	High Contrast settings are not supported.
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter "not applicable")	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not an ICT product that provides relay or emergency service access.

Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Examplify for Windows** as of **September 30, 2019** and is only valid for the version and date it was tested.

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